

24 hour CyberPower CS75A12V3 Battery Backup - \$350 Installed at time of new service activation.

Your Nextlink Internet voice and Internet services require electrical power from your home to operate. 24 hour battery backup (DC Power) is available for continuation of phone service during power disruptions caused by a storm or other power affecting conditions. If a power outage occurs, you will not be able to make or receive calls, including 911 calls, unless you have battery backup power for the subscriber module and POE for internet connectivity. During a power outage, if you wish to conserve battery power for making and receiving necessary calls, such as emergency or 911 calls, you should avoid making unnecessary calls and not use Nextlink Internet services during the outage. The technician will only plug in items necessary to provide backup power for 911 VoIP use only in the event of a power outage.

Backup Battery Purchase and Replacement:

Nextlink Internet Offers the following power/battery backup units or you may choose to procure similar systems on your own. The power specs are listed below if you choose to purchase on your own.

- **Input voltage range:** 90-135 VAC
- **On battery output voltage:** 12 VDC
- **Rated power:** 75W
- **Battery:** 12V/20Ah x 2
- **Intelligent control:** Yes
- **Telemetry interface:** Yes

You are responsible for monitoring the backup battery and will need to replace it when necessary. NEXTLINK INTERNET shall have no liability for the failure of your service to function during a power outage, including failure due to the absence or insufficiency of battery backup power. For battery replacement and recycling please contact CyberPower at P: [1.877.297.6937](tel:1.877.297.6937) Live Monday - Friday 7am — 6pm CST, or online <https://www.cyberpowersystems.com/support/> Be sure to have the battery model number available, which is CS75A12V3. The battery number is also located on the label on the side of the battery. Nextlink Internet does not supply replacement batteries or offer support on the UPS unit. We simply make the unit available for your convenience. Some other battery supply stores may have options or replacement batteries available (Batteries Plus Stores).

You may also be able to purchase replacement batteries through other suppliers (e.g., Batteries Plus, and via the Internet from Amazon or Best Buy). Locations where batteries are available are subject to change.

Portable generators with 120-volt outlets and extension cords will power the USP in the event of extended power outages. See manufacturer details for operating and safety procedures when using a portable generator.

- 24-Hour Battery back-up will not be available until 42 Hours after a completed installation due to battery charge time. There are two batteries with this unit.
- The back-up solution will back up the phone for 911 availability. Back-up time will decrease with usage of the system (internet/wifi/phone).
- Customer is responsible for the maintenance to the battery's per manufacture's recommendations. Specifications sheet and user manual at the end of this document.

- If the customer needs to extend the battery life beyond 24-hours, we suggest to plugging the battery back-ups a generator or a car with an inverter. (it takes 42 hours for the batteries to fully charge.) Use generator or car w/ inverter to manufacture recommendations.

8 hour APC Back-UPS 425VA, 120V BE425M - \$100 installed or leased monthly for \$6.99/mo

Your Nextlink Internet voice and Internet services require electrical power from your home to operate. 8 hour battery backup (DC Power) is available for continuation of phone service during power disruptions caused by a storm or other power affecting conditions. If a power outage occurs, you will not be able to make or receive calls, including 911 calls, unless you have battery backup power for the subscriber module and POE for internet connectivity. During a power outage, if you wish to conserve battery power for making and receiving necessary calls, such as emergency or 911 calls, you should avoid making unnecessary calls and not use Nextlink Internet services during the outage. The technician will only plug in items necessary to provide backup power for 911 VoIP use only in the event of a power outage.

Backup Battery Purchase and Replacement:

Nextlink Internet Offers the following power/battery backup units or you may choose to procure similar systems on your own. The power specs are listed below if you choose to purchase on your own.

Output

Output power capacity

255Watts / 425VA

Max Configurable Power (Watts)

255Watts / 425VA

Nominal Output Voltage

120V

Output Frequency (sync to mains)

50/60Hz +/- 3 Hz

Topology

Standby

Waveform type

Square wave

Output Connections

(4) NEMA 5-15R (Battery Backup)

(2) NEMA 5-15R (selector_surgetitle)

Transfer Time

6ms typical : 10ms maximum

You are responsible for monitoring the backup battery and will need to replace it when necessary. NEXTLINK INTERNET shall have no liability for the failure of your service to function during a power outage, including failure due to the absence or insufficiency of battery backup power. For battery replacement and recycling please contact CyberPower at P: [800-800-4272](tel:800-800-4272) Live Monday - Friday 7am — 7pm CST, or online https://www.apc.com/us/en/support/contact/ask_apc.cfm Be sure to have the battery model number available, which is BE425M. The battery number is also located on the label on the side of the battery. Nextlink Internet does not supply replacement batteries or offer support on

the UPS unit. We simply make the unit available for your convenience. Some other battery supply stores may have options or replacement batteries available (Batteries Plus Stores).

You may also be able to purchase replacement batteries through other suppliers (e.g., Batteries Plus, and via the Internet from Amazon or Best Buy). Locations where batteries are available are subject to change.

Portable generators with 120-volt outlets and extension cords will power the USP in the event of extended power outages. See manufacturer details for operating and safety procedures when using a portable generator.

- 8-Hour Battery back-up will not be available until 8 Hours after a completed installation due to battery charge time.
- The back-up solution will back up the phone for 911 availability. Back-up time will decrease with usage of the system (internet/wifi/phone).
- Customer is responsible for the maintenance to the battery's per manufacture's recommendations. Specifications sheet and user manual at the end of this document.
- If the customer needs to extend the battery life beyond 8-hours, we suggest to plugging the battery back-ups a generator or a car with an inverter. (it takes 8 hours for the batteries to fully charge.) Use generator or car w/ inverter to manufacture recommendations.